

Designer – Stratford Upon Avon

We are recruiting for a Designer to join Nolte Kitchens. This role would suit a product designer with at least three years' experience in the home/kitchen design retail market.

Nolte Kitchens is a family-owned business, one of Europe's largest Kitchen manufacturing businesses and Germany's Favourite Kitchen Brand, having been voted for the third time in a row. Product quality and innovation are at the heart of our success, creating market leading ranges which our dealers and customers alike love in equal measure. A truly global player we export to over 70 countries around the world and in the UK have 15 retail showrooms.

Key responsibilities

- Use of internal systems including CRM reporting tools efficiently (training will be provided)
- Drawing new plans/designs based on customer/client brief.
- Surveying locations accurately in order to produce suitable designs for furniture to be installed
- Supporting the Showroom Manager with ordering processes/liasing with our manufacturing colleagues in Germany and completion of technical drawings for customer/client projects.
- Lead taking, booking design appointments and presenting designs to clients/customers.
- Administration support for showroom lead marketing activities.
- Engaging with walk in customers and ensuring our clients/customers receive the highest level of customer service.
- Deliver on kitchen sales targets and enhance opportunities for further income growth.
- Answering the phone and dealing with daily enquires and customer/client enquiries throughout a project.
- Provide an effective kitchen after-sales service to clients/customers to maintain and enhance business reputation and secure repeat business
- Ensuring the showroom is maintained to high level of cleanliness.

Candidate requirements

- At least 3 years' previous experience with design in a luxury kitchen retail or showroom environment. Other comparable home design experience may be considered.
- Good customer service and sales experience with some evidence of sales achieved in previous roles.

- Knowledge of design using CAD software. Training on our product design system (Winner) will also be provided.
- Proactive with a desire to learn and develop in the role
- Strong attention to detail
- Ability to prioritise work and manage multiple tasks
- Good communication and presentation skills and IT literate
- Ability to work as part of a team and independently
- Personable, friendly and confident with a can do attitude
- Driving Licence (preferred)

What's on Offer

- Basic salary: £30,000-£35,000 DOE
- Commission based on sales (uncapped)
- Company pension (after three months).
- Perkbox discount scheme for hundreds of high street retailers.
- 25 days' holiday a year plus bank holidays.
- Free hot drinks
- Opportunity for ongoing training and development
- Access to wellbeing services and an Employee Assistance Programme which provides access to 24/7 counselling and support helpline

Working arrangements

- Full time
- The role is based at our Stratford Upon Avon Showroom
- Some occasional lone working in the Showroom.
- 5 days a week to include every Saturday (flexible day off in lieu during the week).

Diversity

We recognise and value the importance of diversity to help make sure we have lots of different perspectives. We know that this will help us engage positively with our clients and customers and create happy teams full of people that want to learn and want to be inspired by each other and our different experiences and backgrounds.

Recruitment Process

Please apply via LinkedIn or send a CV to claire.collins@nolte-kitchens.co.uk. If we feel you have the skills and experience that would be suitable for this role you will be invited for an in-person interview at our Stratford Upon Avon showroom.